



National Housing Training
and Development Programme



NHTDP 2017

Preventing & Combating Rent Arrears

This one-day training course will be of particular interest to all those working in the housing and finance sections of Local Authorities including: Rents Section staff; Loans Administration staff; Revenue Collectors; Estate-based staff; Counter staff; and those dealing with tenants in arrears.

Preventing arrears is a significant challenge for Local Authority housing managers and staff, whether it is rent arrears in the case of tenants, or mortgage arrears in the case of those who have purchased their homes, and received loans to do so from the Local Authority. This course will look at effective ways of dealing with these problems and at promoting good practice in this area.

Topics covered will include:

- Rent Schemes
- Understanding the Legislation on Arrears Recovery
- Accounting for and the Management of Rent Collection
- Arrears Prevention Strategies
- Negotiating effective Repayment Arrangements
- Monitoring and Reviewing Repayment Arrangements
- Staff Training: Legal and Court Procedures

Fees and Application

The cost of the one-day course is €250

Booking can be done online on the IPA website: www.ipa.ie

ONE-DAY PROGRAMME



57-61 Lansdowne Road
Dublin D04 TC62

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E: training@ipa.ie

W: www.ipa.ie

Date, Venue and Details

Date: 4th May 2017

Venue:

The Heritage Hotel, Portlaoise
Co. Laois

Additional Information:

The course will take place from 9.30am to 5.00pm. Tea/Coffee and Lunch will be provided. Participants will receive course documentation on the day.

Programme Coordinator

Dr. Philip Byrne

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