



# Preventing and Combating Rent Arrears

**This One-Day training course will be of particular interest to all those working in the housing and finance sections of Local Authorities including: Rents Section staff; Revenue Collectors; Estate-based staff; Counter staff; and those dealing with tenants in arrears.**

Preventing rent arrears for tenants is a significant challenge for Local Authority housing managers and staff. This course will look at effective ways of dealing with these problems and at promoting good practice in this area.

#### **Topics covered include:**

- Rent Schemes
- Understanding the Legislation on Rent Arrears Recovery
- Accounting for and the Management of Rent Collection
- Arrears Prevention Strategies
- Negotiating effective Repayment Arrangements
- Monitoring and Reviewing Repayment Arrangements
- Staff Training: Legal and Court Procedures

#### **Programme Delivery:**

The training programme is delivered on behalf of the IPA by two current local authority practitioners [a Director of Services and an Administrative Officer] with a wealth of practical experience and knowledge between them.

#### **Course Details**

The course typically runs from 9.30am – 5.00pm approximately. Participants will receive course documentation on the day. The cost of this course is €250 per person. Please book your place via the IPA website [here](#).

## ONE DAY PROGRAMME

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Dublin, D04 TC62

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**E:** [training@ipa.ie](mailto:training@ipa.ie)

**W:** [www.ipa.ie](http://www.ipa.ie)

#### **Date and Venue:**

2<sup>nd</sup> April 2020

Rochestown Park Hotel, Cork

#### **Further Information and**

#### **Bookings:**

For further information or to book your place on this course please visit the IPA website: [www.ipa.ie](http://www.ipa.ie).

You can also check out the [Housing Training Portal](#) for updated details.

#### **Programme Coordinator**

For further information regarding course content please contact:

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