

Local Government ICT NI ICT Officers Group

Major Changes to Local Government

- Local Government Reform – 1st April 2015

The 26 old districts | The 11 new districts

Council Mergers – Belfast Expansion

- 53,000 residents,
- 21,000 households,
- 1,000 businesses

Transfer of Powers from Central Government

These include:

- Local planning functions
- Off-street parking
- Local economic development

Councils also now responsible for a new **community planning** power.

- Statutory responsibility to work with key partners to improve social, economic and environmental wellbeing.

Spot your Community Plan

- Diagram showing the relationship between the Community Plan, Local Council, and the Public.
- Image of a community plan document with various sections highlighted.
- Grid of 12 circular icons representing different community plan themes.
- Image of the 'Vision 2035' logo with a circular graphic.

What we are not responsible for

- Education
- Social services
- Roads
- Public housing
- Fire service
- Police service
- Trading standards
- Drainage water
- Sewerage
- Libraries
- Street lighting
- Collection of rates
- Transport
- Urban regeneration

Chief Executives Agree – Approach to ICT

Federated/Hybrid. Key features of this approach are to:

- Deliver economies of scale without impeding local responsiveness,
- Recognise the autonomy of each of the newly established councils, rather than subsume into centralised organisation,
- Create a representative governance board charged with making decisions, spreading decision rights across councils,
- Find agreement on which investments are common and should be implemented,
- Make common objectives more efficient and cost effective,
- Improve data sharing and knowledge transfer,
- Retain capacity within each individual council to deliver and maintain local applications & information solutions.

Assumptions of LGR

- Improve service delivery
- Decrease costs
- Make best use of information
- Improve officer productivity
- Manage change
- Improve security & compliance
- Improve customer/citizen focus

Reality - Focus on Merger

- | | |
|---|---|
| <ul style="list-style-type: none"> • Network connections • Telephony • Software and Hardware Contracts • Server and Storage Infrastructure • Active Directory • Email | <ul style="list-style-type: none"> • System convergence <ul style="list-style-type: none"> • Finance • HR & Payroll • Data Migrations • Structures and staffing <ul style="list-style-type: none"> • Posts at risk • IT Assets • Transferring systems |
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Common Challenges – Digital Transformation

- Customer Focus
- ICT Security
- HR and Payroll
- Field Service Mobility
- Information Management
 - EDRMS
 - Compliance
 - GDPR
 - Policy

Individual Challenges

- Staffing and Capacity
- Investment Efficiencies
 - Cost cutting
 - Making the most of what we already own
- Project Prioritisation
- Business Intelligence
 - Area-based working
- Broadband Connectivity
- Smart Cities

Ad-Hoc Local Government Collaboration

Delivered

- Regional Tobacco Register – .Net Development
- Business Start-up program – Microsoft Dynamics
- Super-connected Voucher Scheme

Potential

- Regional Planning Portal – Departmentally driven
- Houses of Multiple Occupation – New Licensing scheme
- Off-street Car Parking
- New Gigabit Voucher Scheme

Local Government Collaboration Question

- Is there an emerging Shared Services Agenda?
 - Regional Governance
 - Infrastructure
 - Federation of Identity

Questions?

The other guys have the answers!!!