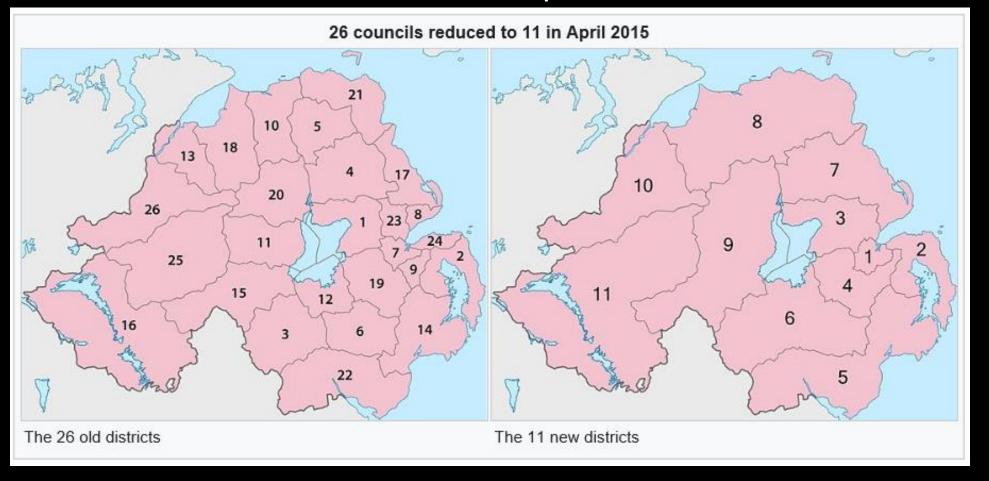
# Local Government ICT NI ICT Officers Group

### Major Changes to Local Government

• Local Government Reform — 1<sup>st</sup> April 2015



## Council Mergers – Belfast Expansion





- 53,000 residents,
- 21,000 households,
- 1,000 businesses

#### Transfer of Powers from Central Government

#### These include:

- Local planning functions
- Off-street parking
- Local economic development

Councils also now responsible for a new community planning power.

 Statutory responsibility to work with key partners to improve social, economic and environmental wellbeing.

### Spot your Community Plan

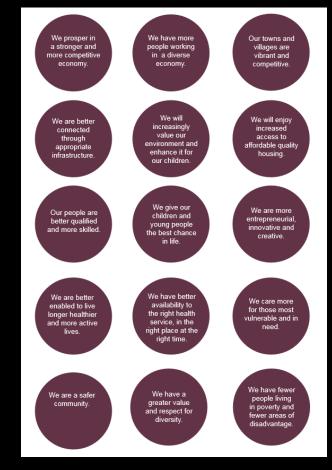
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where everyone benefits from a thriving and prosperous economy that is a where welcoming. everyone safe, fair and fulfils their **Vision** inclusive for all potential that is vibrant. where everyone attractive. experiences good connected and health and wellbeing environmentally friendly

#### What we are not responsible for

- Education
- Social services
- Roads
- Public housing
- Fire service
- Police service
- Trading standards

- Drainage water
- Sewerage
- Libraries
- Street lighting
- Collection of rates
- Transport
- Urban regeneration

### Chief Executives Agree – Approach to ICT

**Federated/Hybrid**. Key features of this approach are to:

- Deliver economies of scale without impeding local responsiveness,
- Recognise the autonomy of each of the newly established councils, rather than subsume into centralised organisation,
- Create a representative governance board charged with making decisions, spreading decision rights across councils,
- Find agreement on which investments are common and should be implemented,
- Make common objectives more efficient and cost effective,
- Improve data sharing and knowledge transfer,
- Retain capacity within each individual council to deliver and maintain local applications & information solutions.

## Assumptions of LGR

- Improve service delivery
- Decrease costs
- Make best use of information
- Improve officer productivity
- Manage change
- Improve security & compliance
- Improve customer/citizen focus

### Reality - Focus on Merger

- Network connections
- Telephony
- Software and Hardware Contracts
- Server and Storage Infrastructure
- Active Directory
- Email

- System convergence
  - Finance
  - HR & Payroll
- Data Migrations
- Structures and staffing
  - Posts at risk
- IT Assets
- Transferring systems

#### Common Challenges – Digital Transformation

- Customer Focus
- ICT Security
- HR and Payroll
- Field Service Mobility
- Information Management
  - EDRMS
  - Compliance
  - GDPR
  - Policy

#### Individual Challenges

- Staffing and Capacity
- Investment Efficiencies
  - Cost cutting
  - Making the most of what we already own
- Project Prioritisation
- Business Intelligence
  - Area-based working
- Broadband Connectivity
- Smart Cities

#### Ad-Hoc Local Government Collaboration

#### Delivered

- Regional Tobacco Register .Net Development
- Business Start-up program Microsoft Dynamics
- Super-connected Voucher Scheme

#### <u>Potential</u>

- Regional Planning Portal Departmentally driven
- Houses of Multiple Occupation New Licensing scheme
- Off-street Car Parking
- New Gigabit Voucher Scheme

#### Local Government Collaboration Question

- •Is there an emerging Shared Services Agenda?
  - Regional Governance
  - Infrastructure
  - Federation of Identity

## Questions?

The other guys have the answers!!!